EASTEXnews

A publication of EASTEX TELEPHONE COOP, INC.

WWW.EASTEX.COM | DECEMBER 2018

Eastex Telephone Cooperative, Inc.

A Phone For Every Farm. Broadband For Every Barn.

TOYS FOR TOTS

If you would like to donate to families in need this season, Eastex will have a Toys for Tots donation box in the lobby of your local office!

Hometown Christmas & Parade

LIVINGSTON, TEXAS

Saturday, December 8, 2018
12:00 p.m. to 9:00 p.m.
Downtown Livingston, Texas
(Parade begins at 6:00 p.m.)

Christmas on the Square & Lighted Parade

COLDSPRING, TEXAS

Saturday, December 8, 2018
1:00 p.m. to 9:00 p.m.
Downtown Coldspring, Texas
(Parade begins at 6:00 p.m.)

Eastex Holiday Hours

Eastex Telephone offices will be closed Monday, December 24 and Tuesday, December 25, 2018 for the Christmas holiday. Eastex offices will also be closed Tuesday, January 1, 2019 for the New Year holiday.

Don't be Down. Give Us a Call.

REPORTING TROUBLE

If you ever experience trouble Monday through Friday, 8 a.m. – 5 p.m., please call your local business office and our representatives will collect the needed information.

So, next time your service is interrupted, give us a call! We don't want you down!

REPORTING TROUBLE AFTER HOURS

We try our absolute best to resolve any service troubles as quickly as possible, even on weekends and holidays! Next time you experience an outage after business hours, give us a call right away using the quick steps below. Without your call, we do not know you are experiencing any issues.

Quick steps to report after hours trouble:

1. For Internet Trouble contact the After Hours Support Line at (800) 379-2893.
2. For Telephone Trouble contact your local business office.
3. Leave your name, contact number, address, AND Eastex phone number with which the trouble is associated. Your Eastex phone number is important, even with internet issues, because it tells us which repairman to dispatch.
4. Provide a brief description of what you are experiencing.

Holiday SPECIALS

FREE CONNECT FEE During December Only!

See back of newsletter for more information.

Holiday Specials From Eastex

FREE CONNECTION FEE DURING DECEMBER FOR ACCESS LINES AND CALLING FEATURES

Call your local business office for more information on these and other free connection specials.

Free Connection Specials

VOICEMAIL
(Monthly Rate Applies)
Residential - $5.75 • Business - $6.00
Connection Fee..... ~~$18.00~~ *Free!*

ACCESS LINES
(Monthly Rate Applies)
Great for children's telephone, fax machines or computer lines.
Connection Fee..... ~~$34.00~~ *Free!*

AUTOMATIC RECALL
(Monthly Rate Applies)
Residential - $3.00 • Business - $4.00
Connection Fee..... ~~$13.00~~ *Free!*

CALL FORWARD BUSY / NO ANSWER
(Monthly Rate Applies)
Residential - $1.75 • Business - $2.00
Connection Fee..... ~~$18.00~~ *Free!*

WAIVED FEES ON ANY LINE AND ANY FEATURE

Eastex Scholarship Information

Scholarship information and applications will be available from the business offices in Henderson, Livingston and Waskom on January 2, 2019. Completed scholarship applications must be returned to Eastex Telephone no later than March 1, 2019.

The applicant must be high school seniors and a member of the immediate family of an active member and reside within an Eastex Telephone Cooperative, Inc. exchange as of January 1 of the year of application.
An active member is defined as a subscriber receiving local service/dial tone from an Eastex Telephone Cooperative, Inc. exchange excluding employees, directors and their dependents.

PROUDLY SERVING YOU AT THREE CONVENIENT LOCATIONS

LIVINGSTON
P.O. BOX 1510
1704 US HWY 59 LOOP N
LIVINGSTON, TX 77351
936.327.5224 • 1.800.732.7839

HENDERSON
P.O. BOX 150
3675 US HWY 79 S
HENDERSON, TX 75653
903.854.1000 • 1.800.232.7839

WASKOM
P.O. BOX 1691
705 SPUR 156
WASKOM, TX 75692
903.687.3600 • 1.800.232.7839