EASTEXnews

A publication of EASTEX TELEPHONE COOP, INC.

NOVEMBER 2017

Eastex Telephone Cooperative, Inc.

A Phone For Every Farm.
Broadband For Every Barn.

29th Annual Heritage Syrup Festival... Join The Fun!

Saturday, November 11, 2017
9:00 am to 5:00 pm
Downtown Henderson, Texas

For more information visit:
www.visithendersontx.com

Daylight Savings Time Ends at 2:00 am Sunday, November 5

Happy Thanksgiving!

Eastex Telephone business offices will be closed Thursday, November 23 and Friday, November 24 for the Thanksgiving Holiday.

YOU WIN!

WE ARE OUTKICKING OUR COVERAGE THIS FALL WITH THE BEST PRICES WE'VE HAD IN YEARS!

Your WiFi router is the quarterback of your home's Internet connection. It should easily pass your Internet signal to all the wireless devices in your home. However, with age sometimes routers can start to fumble a little, and have trouble completing passes to the different devices in your home field.

Let us help you score a touchdown by finding the right package and equipment for you! Contact your local office to hear more.

PLAY CUSTOMERS: Beginning January 1, 2018 you will be upgraded to the next highest package with a small rate change. Please refer to the customer letter sent or contact your local office for any further questions!

Eastex Scholarship Information

Scholarship information and applications will be available from the business offices in Henderson, Livingston and Waskom on January 3, 2018. Completed scholarship applications must be returned to Eastex Telephone no later than March 1, 2018.

The applicant must be high school seniors and a member of the immediate family of an active member and reside within an Eastex Telephone Cooperative, Inc. exchange as of January 1 of the year of application. An active member is defined as a subscriber receiving local service/dial tone from an Eastex Telephone Cooperative, Inc. exchange excluding employees, directors and their dependents.

VETERANS DAY IS NOVEMBER 11

TAKE TIME TO REMEMBER THOSE WHO SERVED!

Your Rights as a Customer.

A detailed article of your rights as a customer is provided in the Eastex Telephone Cooperative, Inc. telephone directory. Some of the items covered are: Rates and services, resolution of billing disputes, alternative payment plans, and your right to a supervisory review by the Cooperative and/or to file a complaint with the Public Utility Commission of Texas. Also listed are business office hours, addresses and telephone numbers, locations where information may be obtained and where bills may be paid. A notice of non-discrimination is included. This information is printed in English and Spanish.

We encourage you to read the information contained in your telephone directory and to contact your local business office concerning any problems or questions.

This information is provided to you pursuant to Section 23.41 (a) (6) of the Public Utility Commission of Texas Substantive Rules.

PROUDLY SERVING YOU AT THREE CONVENIENT LOCATIONS

LIVINGSTON
P.O. BOX 1510
1704 US HWY 59 LOOP N
LIVINGSTON, TX 77351
936.327.5224 • 1.800.732.7839

HENDERSON
P.O. BOX 150
3675 US HWY 79 S
HENDERSON, TX 75653
903.854.1000 • 1.800.232.7839

WASKOM
P.O. BOX 1691
705 SPUR 156
WASKOM, TX 75692
903.687.3600