EASTEXnews

A publication of EASTEX TELEPHONE COOP, INC.

SEPTEMBER 2017

Eastex Telephone Cooperative, Inc.

A Phone For Every Farm. Broadband For Every Barn.

Labor Day is September 4!

Eastex Telephone offices will be closed Monday, September 4 in observance of Labor Day.

Happy Grandparents Day!

Sunday, September 10 is Grandparents Day. Give them a special hug or phone call to let them know how much you care.

Save BIG on MEGABYTES with our new MEGA SPECIAL

GET MORE SPEED WITH OUR 10mbps MEGA SPECIAL.

With technological advances, your devices are requiring more speed to function properly. Be one of the first to sign up for our 10mbps Mega Special or Bundle! Call us today for this incredible offer.

This is our BEST RATE YET!

Subject to availability.

PROUDLY SERVING YOU AT THREE CONVENIENT LOCATIONS

LIVINGSTON
P.O. BOX 1510
1704 US HWY 59 LOOP N
LIVINGSTON, TX 77351
936.327.5224
1.800.732.7839

HENDERSON
P.O. BOX 150
3675 US HWY 79 S
HENDERSON, TX 75653
903.854.1000
1.800.232.7839

WASKOM
P.O. BOX 1691
705 SPUR 156
WASKOM, TX 75692
903.687.3600

201709

Smart Savings

FOR BACK-TO-SCHOOL

FREE CONNECTION FEES DURING SEPTEMBER FOR CUSTOM CALLING FEATURES, CALLER ID SERVICES AND ADDITIONAL LINES.

Call your local business office for more details on these and other free connection special offers.

FREE CONNECTION SPECIALS

ADDITIONAL LINES

(Monthly Rate Applies)

Great for children's telephone, fax machines or computer lines.

Connection Fee..... ~~$34.00~~ **FREE!**

VOICEMAIL

(Monthly Rate Applies)

Residential - $5.75 • Business - $6.00

Connection Fee..... ~~$18.00~~ **FREE!**

CALL WAITING AND CALL WAITING ID

(Monthly Rate Applies)

Residential - $2.00 • Business - $3.00

Connection Fee..... ~~$18.00~~ **FREE!**

Why You Need Your Landline Phone

You may have considered eliminating your landline phone. Here are 10 reasons why it is important to keep a landline phone in your home or business.

- Provides security in an emergency with reliable 911 communication.
- Works even during an electrical outage.
- Peace of mind for family and friends to reach you. (When a cell phone has no signal.)
- Never drops a call.
- Provides unlimited local calling.
- Gives you superior sound quality and clarity.
- Provides you with a directory listing.
- Can't be hacked.
- Eliminates the need to charge batteries.
- Gives you access to Internet Service.

Your Rights as a Customer.

A detailed article of your rights as a customer is provided in the Eastex Telephone Cooperative, Inc. telephone directory. Some of the items covered are: Rates and services, resolution of billing disputes, alternative payment plans, and your right to a supervisory review by the Cooperative and/or to file a complaint with the Public Utility Commission of Texas. Also listed are business office hours, addresses and telephone numbers, locations where information may be obtained and where bills may be paid. A notice of non-discrimination is included. This information is printed in English and Spanish.

We encourage you to read the information contained in your telephone directory and to contact your local business office concerning any problems or questions.

This information is provided to you pursuant to Section 23.41 (a) (6) of the Public Utility Commission of Texas Substantive Rules.